

Terms & Conditions

Womankind Beauty recommends that you print out and keep a copy of these terms and conditions for future reference.

These terms and conditions apply to all transactions on this site. Please read them carefully. They do not affect your statutory rights.

This site is owned and operated by Womankind Beauty ('Womankind Beauty', 'we' or 'us' or 'our'). If you have any questions or comments with regard to these terms and conditions please contact us by either email: enquiries@womankindbeauty.co.uk or phone: 0131 343 6262 (Tuesday–Saturday, 10:00 to 17:00).

These terms and conditions apply to the use of this website and by accessing this website and/or placing an order you agree to be bound by the terms and conditions set out here. If you do not agree to be bound by these terms and conditions you may not use or access this website.

Womankind Beauty
United Kingdom

Making A Purchase

All our prices are in UK pounds. The currency converter on each page will give you an approximate price in your local currency. Making a purchase could not be easier. Just browse our Catalog, and click on any items that you wish to buy and put them into the shopping cart. After you have finished your selection, click on "Buy" and you will be asked for a few details that we need to be able to satisfy the order.

We accept all major credit cards. If you are shopping from outside the UK, place your order and your credit card company will convert the transaction to your own currency. We do not charge for any item until it is ready to ship. Our web site is fully secure, so your card details remain safe.

Shipping And Handling

we aim to dispatched all orders within 24 hours (subject to stock). UK orders are sent by Royal Mail Special Delivery (£5.95) or Royal Mail Recorded (£3.95) Special Delivery orders placed before 4pm should, subject to availability and excluding weekends and holidays, be delivered the next day before 1pm.

Royal Mail Recorded Delivery orders are usually delivered within 2-5 days. A signature is required on receipt of order. Free delivery, using Royal Mail Recorded delivery, is offered on all purchases over £50, unless Special Delivery is selected. Outside the UK, orders are sent by recorded Air Mail Post, and the delivery charge is calculated by the website according to the weight of the order. Delivery times will vary between 3 days and 15 days, depending on the destination country.

The Contract Between Us

Any contract for purchases made through the website will be with Womankind Beauty. Womankind Beauty must receive payment of the whole of the price for the goods that you order before your order can be accepted, and the contract formed.

Once payment has been received Womankind Beauty will confirm that your order has been received by sending an email to you at the email address you provide in your registration form. The shipment email will include your name, the order number and the total price. Womankind Beauty's acceptance of your order brings into existence a legally binding contract between us on these terms. Any term sought to be imposed by you in your order will not form part of the contract.

Womankind Beauty is entitled to withdraw from any contract in the case of obvious errors or inaccuracies regarding the goods appearing on our website. If an error or inaccuracy is discovered with regards to the advertised price of the goods that you have ordered, we will contact you as soon as possible by e-mail. This will be to inform you of the correct price of the goods, and to ask you if you wish to continue with the order at the amended price, or to cancel the order altogether.

General Terms

These terms and conditions and all transactions relating to this website are governed by English law and are subject to the non-exclusive jurisdiction of the English courts. We do not accept amendments to these terms and conditions.

Additional terms and conditions may apply for prize competitions, online bidding, pre-release orders and our added value services and offers. If so, you will be alerted to them at the relevant juncture.

These terms and conditions only cover the Womankind Beauty website. Any other websites which are linked to from this site are governed by their own terms and conditions. We accept no responsibility or liability for the content or operation of websites, which are not under our control. We are required by law to tell you that sales can be concluded in English only and that no public filing requirements apply.

Guarantee

We guarantee your satisfaction. If the product you receive is not as you expected, you may return it within 14 days for a refund. This does not affect your statutory rights as a consumer.

This Website

Womankind Beauty own the copyright, trademarks and other intellectual property rights in all material and content on this website, which you may use, download, copy, publish, transmit or otherwise make available by any other means only for your own personal, non-commercial use. Any other use or reproduction of the material or content is strictly prohibited.

You may not create any link to this website without prior written consent, nor may you restrict or inhibit the use or enjoyment of it by anyone else.

While we will use reasonable endeavours to verify the accuracy of any information we place on the Womankind Beauty website, we make no warranties, whether express or implied in relation to its accuracy.

We make no warranty that the Womankind Beauty website will meet your requirements or will be uninterrupted, timely or error-free, that defects will be corrected, or that the site or the server that makes it available are free of viruses or bugs or represents the full functionality, accuracy, and reliability of the website.

We will not be responsible or liable to you for any loss of content or material uploaded or transmitted through the Womankind Beauty website.

Payment Details

Womankind Beauty accepts payment by Visa, MasterCard, American Express, Switch, Maestro and Delta. All product prices and delivery charges are shown in UK pounds sterling. Your payment card company will perform any currency conversion.

Upon receiving your order Womankind Beauty carries out a standard pre-authorisation check on your payment card to ensure there are sufficient funds in order to fulfil the transaction. No payment is debited from your card during this pre-authorisation check. Your card will only be charged upon dispatch of the items in your order. Your card will not be debited for items in your order which have not been dispatched, apart from magazine subscriptions, which, due to their nature are invoiced before the magazine is dispatched.

Availability of Goods You Order

If Womankind Beauty has insufficient stock to deliver the goods ordered by you, we will notify you as soon as possible and any sum debited by Womankind Beauty from your credit card will be re-credited to your account and Womankind Beauty will notify you by email at the address given by you in your order form. The refund will be made as soon as possible and in any event within 30 days of your order. Womankind Beauty will not be obliged to offer any additional compensation for disappointment suffered.

Please note: we endeavour to bring our customers the best value we can by running special offers, but please remember stocks are limited at the special offer price, and subject to availability. We update our website as quickly

as we can to minimise disappointment. The process of updating the website when goods have sold out at promotional price can take a few hours to update.

Changes to This Agreement

Womankind Beauty reserves the right to make changes to our site, policies, and these terms and conditions at any time. If any of these conditions shall be deemed invalid, void, or for any reason unforeseen, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.

Reaching Us

If you need to reach us, please email us on enquiries@womankindbeauty.co.uk, alternatively, you can call on 0131 343 6262, or write to us at Womankind Beauty, 58 Raeburn Place, Stockbridge, Edinburgh, EH4 1HJ.